## University of Cambridge PdOC Society and the Office of Postdoctoral Affairs Departmental Postdoc Committee Chairs' Network

### **Consultation on the OPdA Mentoring Pilot**

#### Background:

At the inaugural meeting of the DPCCN in May 2014 'access to appropriate and timely mentoring support' was identified as a need by the postdoc community<sup>1</sup>.

After a series of small pilots, the OPdA is initiating a University wide mentoring pilot based on a formal academic matching model. The DPCCN considered the proposal at its termly meeting in October 2015 that was attended by representatives of 25 departmental postdoc committees.

#### Outcome:

Direct input into the design, content, and procedures for the OPdA mentoring pilot.

#### **Consultation**:

Karina Prasad outlined the vision for a University Wide Mentoring Pilot based on a formal academic matching model. Members were given background materials on the scheme (attached) and asked to reflect on the questions outlined below.

#### Q1 Aims of a mentoring scheme.

The vast majority of the attendees said that they would like to have a mentor, who would be able to provide them with advice about their immediate career as well as help them to develop a long-term strategy for their career paths, both inside and outside of their chosen field. In addition, a number of postdocs listed a need for mentoring on specific issues e.g. gender issues, work-life balance etc.

Some of the postdocs identified that a good mentor should be familiar not only with academic research, but also have experience/knowledge outside of academia. The personal qualities and experience of a mentor were also very important e.g. empathy, approachable, confidentiality, understanding of the current research landscape etc.

#### Q2 Practical issues

In this part of the discussion the postdocs explored possible arrangements that would help a postdoc to find a suitable mentor.

Mentoring is seen as a very important tool for postdoc career progression and should be made available to all postdocs. Some of the groups divided prospective mentors into two possible categories: an academic-senior mentor and peer-to-peer mentoring.

Most of the attendees agreed that, for the scheme described, mentees should apply by a formal application. This could be either at appointment, or after probation when an individual has a specific need and/or a clearer awareness of career paths and choices. There was no unanimous consensus on whether mentors should be allocated on a 'first come, first serve' basis (perceived as more fair) or on the basis of need (given a limited number in pilot).

<sup>&</sup>lt;sup>1</sup> http://www.pdoc.cam.ac.uk/dpccn/dpccnminutes

However, the proposed scheme which requires two years remaining on a contract was problematic as a large number of postdocs are on contracts with less than two years remaining and it can be argued that they are in more need of effective and timely mentoring. In addition, although an individual contract may be for less than two years it is common that contracts are extended. In the case that the extension is less that two years an individual postdoc may remain ineligible despite being in Cambridge for a considerable period of time.

An interesting, but not widespread idea was that a postdoc, with a contract <2 years could sign up and be mentored for 2 years which would straddle their contract in Cambridge and transition to a new position (possibly outside Cambridge).

There was general agreement that a mentee should have a 'choice' in the selection of their mentor and vice-versa. This would also allow postdocs working in a department outside of their field to be matched with a mentor in their core research field.

#### Q3 Training for mentoring

Most attendees said that they prefer face-to-face training, however, online training could be a workable option, because of its flexibility. A document that clearly sets out the boundaries of a mentoring scheme would be useful for reference for both mentor and mentee.

Q4 Current mentoring experiences whilst in Cambridge.

There were some examples of positive informal mentoring within Cambridge, generally between a PI and a postdoc resulting in a 'mentor-like' relationship. However, the vast majority of attendees did not have a positive experience to share (largely as they didn't have a mentor).

#### **Other themes**

There is significant demand for mentoring schemes within departments (e.g. to meet Athena SWAN action plans) and, as a result, small departmental schemes are being initiated across the University. The attendees thought that the OPdA University wide mentoring pilot should be complimentary to the existing schemes i.e. not a replacement. To minimise confusion for the individual postdoc it was suggested that the OPdA mentoring pilot could collate information about existing schemes.

There was a perception that recruitment and training of mentors would require top down support and that the 'mentoring' culture was poor in some departments.

It was recognised that there is a general lack of understanding of mentor-mentee relationships within the postdoc community e.g. confusion exists with induction, buddy systems, coaching, careers advice etc.

Mentoring, as a longer-term developmental relationship between a mentor and mentee, is in conflict with the short term nature of a postdoc contract.

## Proposed Action 1: Hold a DPCCN mentoring education and training session, delivered by PPD. The aims of the session are

(1) Empower an individual postdoc to find/develop his or her own mentoring relationships.
 (2) Build a cohort of postdocs who understand mentoring and who can take this new knowledge back to their departments.

Proposed Action 2: Analyse HR data on postdoc contract lengths to assess numbers of postdocs on very short term contracts (less that two years).

Proposed Action 3: Encourage the OPdA to add information on mentoring to the mandatory induction sessions for all new postdocs.

Proposed Action 4: Encourage the OPdA to collate information on existing mentoring schemes and, in collaboration with PPD, provide online training materials for mentoring which are usable for postdocs in other mentoring schemes.

### Appendix 1 – Attendees of the Departmental Postdoc Committee Chairs' Network 22 October 2015

Department	Name	Email
Archaeology and	Robyn Veal	rjv33@cam.ac.uk
Anthropology		
Babraham Institute	Clara Novo	Clara.Novo@babraham.ac.uk
Biochemistry/GRASP	Neil Rzechorzek	njr48@cam.ac.uk
Chemical Engineering	Claire Michel	chmm2@cam.ac.uk
Chemical Engineering	Krish Mahbubani	ktam2@cam.ac.u
Chemistry	Mike Casford	mtlc2@cam.ac.uk
CIMR	Thomas Masters	tam55@cam.ac.uk
Clinical School/Epidemiology	Helen Brown	heb56@medschl.cam.ac.uk
Computer Laboratory	Alice Hutchings	ah793@cam.ac.uk
CRUK	Deanna Patmore	Deanna.Patmore@cruk.cam.ac.uk
Engineering	Pieter Desnerck	pieter.desnerck@eng.cam.ac.uk
Genetics	Lisa Hülsmann	lcn27@cam.ac.uk
IMS	Jacek Mokrosinski	jm972@medschl.cam.ac.uk
Materials Science	Paul Coxon	prc39@cam.ac.uk
Music	Matthew Machin-	mm2085@cam.ac.uk
	Autenrieth	
Music	Ananay Aguilar	aa752@cam.ac.uk
PDN	Helena Khaliullina	hk402@cam.ac.uk
PdOC President	Maya Ghoussaini	mg458@cam.ac.uk
Physics	Paul Bennett	wpb22@cam.ac.uk
Plant Sciences	Katrin Geisler	kg404@cam.ac.uk
Primary Care Unit (IPH)	Joanne Emery	jle40@medschl.cam.ac.uk
Psychology	Nicole Horst	nh382@cam.ac.uk
Radiology	Josh Kaggie	jk636@cam.ac.uk
Social Anthropology	B. Poleykett	bp356@cam.ac.uk
Stem Cell Institute	Maria Barreira Gonzalez	mb2001@cam.ac.uk
Veterinary School	Anaid Diaz	ad634@cam.ac.uk
Zoology	Dom Cram	dc593@cam.ac.uk
Secretary	Joy Warde	joy.warde@admin.cam.ac.uk
Chair Tariq Masood	Tariq Masood	tm487@cam.ac.uk
Head of OPDA	Karina Prasad	karina.prasad@admin.cam.ac.uk

Note: a current list of the chair or other rep from each department committee can be found at http://www.pdoc.cam.ac.uk/dpccn

## University of Cambridge PdOC Society and the Office of Postdoctoral Affairs Departmental Postdoc Committee Chairs' Network

6-8pm Thursday 22 October 2015

#### **Consultation on the Mentoring Pilot**

This is a reactive<sup>2</sup> agenda item that overlaps with the DPCCN priorities for 2015/16.

**Outcome**: Direct input into the design, content, and procedures for the mentoring pilot.

#### Introduction

Karina Prasad will outline the vision for a University Wide Mentoring Pilot (10 mins)

#### **DISCUSSION QUESTIONS (40 mins)**

- 1. Aims
  - a. What do you need/expect from your relationship with a mentor?
  - b. What areas or experience/expertise do you feel mentors should be able to offer?
- 2. Practical issues
  - a. When should a mentor/mentee relationship start on appointment, after probation? A set time of year or a rolling process?
  - b. If a mentoring scheme is oversubscribed. How should postdocs be 'selected'?
  - c. The proposal requires at least two years left on the contract to make the relationship meaningful, would this work?
  - d. Should a mentee have a 'choice' regarding the selection of their mentor and vice versa?
- 3. Training for mentoring
  - a. Would an online training be sufficient for mentors and mentees or would you prefer face to face, would people attend?
  - b. Should training for both mentors and mentees be compulsory?
- 4. Your mentoring experience as either a mentee or mentor (either currently in Cambridge or in a previous research position).
  - a. Do you have examples of good practice (or indeed bad practice) from either your time in Cambridge or elsewhere

## **MENTORING - PREMEETING SUGGESTED READING**

#### The following materials are provided to get your juices flowing!

- 1. Introduction to mentoring (page 2)
- 2. Preparing for the mentoring relationship (mentor) (page 6)

<sup>&</sup>lt;sup>2</sup> i.e. A mentoring pilot is already being planned and DPCCN can provide a postdoc consultation route.

3. General Preparation (mentee) (page 9)4. Sample mentor/mentee matching form as used at Sheffield University (page 14)

## 1 – Introduction to Mentoring

## What is Mentoring?

Mentoring is a process for helping someone develop in their current job and also for the future.

- A mentor is a person who offers support and guidance to another; an experienced and trusted counsellor or friend (Oxford English Dictionary)
- Mentoring is help by one person to another in making significant transitions in knowledge, work or thinking (Megginson and Clutterbuck, Mentoring in Action)

It is often characterised by:

- Focusing on the overall development and aspirations of the mentee
- The relationship being professional and also, to some extent, personal
- Mentees sharing whatever critical issues impact their professional and personal success.
- Being a long term relationship between the mentor and the mentee
- The employee's manager is not a critical partner in the mentoring process

Through the mentoring process, we would like to promote a culture where:

- all members of staff feel empowered and supported to ask others for mentoring support
- all members of staff feel open to supporting others' development through mentoring
- •

Our aim is to provide you with all support and resources that you need in order to work with a mentor (and make the most from it).

## Who is the Mentoring for?

Mentoring is available to all academic, academic Related and Research staff across the organisation.

A mentor can offer the right kind of support for you if YOU are:

- willing to take responsibility for your goals
- willing to reflect on what you want out of the relationship
- willing to seek out and identify who would be the best mentor for you
- able to commit to driving the relationship forward

And want to learn and develop by working with someone who can:

- provide feedback
- help them find their own solutions, but provide some advice and expertise
- help develop specific skills

## How does a mentoring relationship work?

Mentees are encouraged to either find their own mentor or ask their PI/Supervisor to assign someone.

The mentee initiates the first meeting/contact, where they establish whether the mentor would be able to meet the mentees needs. If rapport is established and both parties feel that they can work well together, they can take the conversation further. Initially, establish the boundaries of the relationship, probable length, when and how will they 'meet', ways of working, confidentiality, and most importantly: learning and development objectives.

There is no fixed time that mentoring relationships are expected to last. This is entirely a matter for the mentee and mentor to decide. It often depends on the mentee's needs.

## The Purpose of Mentors

Mentors help people learn and develop. Mentoring therefore has the potential to make a valuable contribution to staff in terms of personal and organisational development. It ties in closely with the emphasis we place on personal and professional development, and it promotes knowledge sharing across the organisation.

Benefits for the Learner can include:

- Increased confidence/self-esteem
- Increased sense of value within the organisation
- · Help and support
- Safe learning environment (can be open about vulnerabilities)
- Increased understanding of the organisation
- Focus on specific skills (i.e. coaching from the mentor)
- Ideas about career opportunities
- Training in new skills (financial, staff management, committee membership etc)

The benefits are not all one way. Mentors too can gain a sense of value within the organisation as well as satisfaction from passing on their skills and wisdom; also greater understanding of the organisation and its issues and problems, as well as improving one-to-one communication skills, coaching skills and management skills.

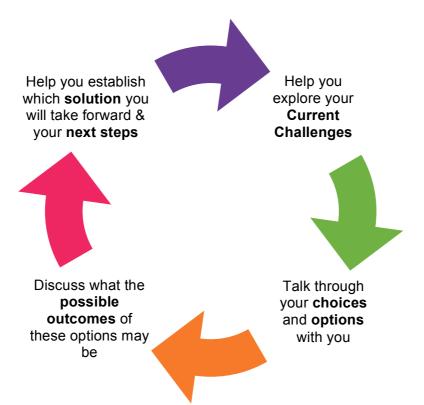
## The Role of the Mentor

Mentoring is separate from the line management chain. Your relationship with your mentor should however, benefit your relationship with PI/Supervisor. You can be open with your PI/Supervisor about the fact that you have a mentor if you wish, and you can ask your PI/Supervisor support in identifying development areas that you might want to work with a mentor with. This is however not a requirement and your relationship with your mentor is confidential

Your mentor will not supplant your PI's role or act as an instructor, tutor or personal friend to you. Instead they will provide an additional resource and complement the relationships you have already developed within and outside the organisation.

Mentors are volunteers. They can be more senior within the organisation (offering wisdom and organisational awareness), or external to the organisation, may offer insights into particular skills and experiences (including project management, change processes or leadership) and they can be from a different affiliate (sharing their knowledge of their affiliate).

Mentors can...



A mentor is expected to...

- act as a sounding board
- listen and challenge
- question
- provide professional and personal support
- encourage independent thinking
- keep to boundaries and principles
- · encourage their mentee to come up with their own solutions to problems
- coach the mentee to make the most of their talents
- build the mentees self confidence
- act as a role model
- be someone to talk to outside the line management structure
- offer insights into the culture and values of the organisation
- share their experience and expertise
- give feedback
- · provide advice where possible and relevant
- indicate additional resources

## Your Own Role

The relationship between yourself and your mentor is two-way and you bear equal responsibility for making it work effectively. Both of you will gain and learn from the work you do together and you will decide together how it will work and what you will cover.

As a mentee you are expected to:

- Be prepared to drive the mentoring relationship forward and take ownership of your learning
- · Identify your development goals and decide how you will work towards them
- Agree and commit to a schedule of meetings
- Prepare for meetings, and undertake any agreed actions
- Maintain the confidentiality of the relationship

## **Finding your mentor**

- 1. First of all, you need to be clear in what you'd like the mentor to support you with. Reflect on what you want a mentor to help you with. (see above)
- 2. Then you can think about:
  - Who could provide you with that support?
  - Where in the organisation are they?
  - What is their knowledge/experience?
  - What is their role?
  - Who do they work with?
- 3. How can you find them?
  - Maybe you met someone at a course/workshop/conference/event?
  - Maybe you have heard about their work/seen something they have written or posted.
  - Ask your PI or supervisor/colleagues, if they have any good ideas
- 4. Create a list of a few people, who you have identified as potential mentors.
- 5. Once you have some people in mind, please get in touch with them (in your order of priority). The easiest way to do this is to send them an email, in which you outline what you'd like them to support you with (your objectives).
- 6. If they come back to you to say they would be happy to support you, you can arrange an initial chat, to see if you would like to continue in a mentoring relationship.

## 2. Preparing for the mentoring relationship

Before you start mentoring someone, it might be helpful for you to reflect on your own mentoring experiences and competence, what are you willing to give, and what would you like to gain. Thinking these through will help you prepare for your first meeting with the Mentee, where you decide if you can both meet each others expectations.

Taking each question in turn, work your way through the questionnaire, drawing on <u>your own</u> experiences. What you write is for your eyes only. There are no "right answers" - the most important part is for you to think through your answers.

**Q1.** Who has enthused and motivated you the most in your life? What specifically made it easy for them to enthuse/motivate you?

Individuals	What made it easy for them to enthuse and motivate you?

**Q2.** What did you most respect these individuals for?

**Q3.** Who has had the *least* influence on you (if you can even remember them!)? What caused this?

Individuals	Reasons	

**Q4.** Describe your style as a leader or a manager of others.

**Q5.** What aspects of being a mentor are you likely to find most easy or difficult? What aspects are you likely to find most or least satisfying?

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Easiest aspects:	Most difficult aspects:

Most satisfying aspects?	Least satisfying aspects

## Q6. What makes you feel ready to be a mentor?

## Q7. What do you feel unprepared for?

Q8. What do you personally hope to gain from it?

Q9. What could you do to make sure that you achieve your hopes?

Q11. What could you do to prevent these fears being realised?

Q12. What can you give to a mentoring relationship?

**Q14.** What do you need from it?

## 3. General Preparation (mentee)

Before you start thinking about your objectives from mentoring and about who could help, it is useful to reflect on any previous experience you might have had of being mentored and your hopes for it.

Taking each question in turn, work your way through the questionnaire, drawing on your own experiences. What you write is for your eyes only. You don't have to write a lot, and there are no "right answers" - the most important part is the thinking.

**Q1.** Who has had the most influence on you in your life? What specifically made it easy for them to influence you?

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Individuals	What made it easy for them to influence you?

**Q2.** Who has enthused and motivated you the most in your life? What specifically made it easy for them to enthuse/motivate you?

Individuals	What made it easy for them to enthuse and motivate you?

Q3. What did you most respect these individuals for?

**Q4.** Who has had the *least* influence on you (if you can even remember them!)? What caused this?

Individuals	Reasons

## **Q6.** What aspects of being mentored are you likely to find most easy or difficult? What aspects are you likely to find most or least satisfying?

Easiest aspects: Most difficult aspects:	
Most satisfying aspects? Least satisfying aspects	

## Q7. What makes you feel ready to be mentored at this point in your career?

## **Q8.** What do you feel unprepared for?

Q10. What anxieties do you have about it?

**Q12.** What can you give to a mentoring relationship?

## Thinking through what you want from a mentoring relationship

It is important to have thought carefully about your objectives before embarking upon your mentoring relationship. Having clear objectives, and communicating these to your mentor, will ensure that your relationship maintains the focus and drive that it needs to meet your objectives.

A good way to check if your objectives are clear is to ask yourself the following questions.

As before, take each question in turn and work your way through the questionnaire, drawing on your own hopes and aspirations. What you write is for your eyes only but you should be ready to discuss it with your mentor. Again, you don't have to write a lot, and there are no "right answers" – the most important part is the thinking.

**Q1**. What does success look like for you in the future? (You can describe it in words, pictures or graphics. Be as creative as you can in describing it.)

Q3. What do you need from your mentor to achieve this? How can they help?

**Q4.** What are you prepared to give?

Q5. In what ways will you be able to measure your success during your mentoring relationship?

Q6. What results will you be able to see at the end of your mentoring relationship?

It is also essential to revisit your objectives regularly with your mentor to ensure that they are still relevant and that your relationship is still on track to meeting them. We would advise that you revisit your objectives with your mentor every 3-6 months.

If your objectives change or evolve, this is not a sign of failure. Make sure that both you and your mentor are clear on the new objectives and are both happy to work together to help you achieve them.

**The section below** is intended to you to summarise your thoughts and identify your key priorities. You can just use the headings that are most useful/relevant to you - this is something you can use to share with your mentor when you first contact them, and when you first meet them.

My vision and goals for working with a mentor:
The skills/knowledge/abilities I would most like to develop:
My initial objectives are:
in order to:
I will know I am progressing when:
The immediate support/feedback I need is:

## 4. Sample Matching form from Sheffield University

## **Researcher Mentoring Programme Mentee Matching Form 2014**

The information given on this form is solely for use in the Mentoring Programme matching process. It will be seen by the programme designer (Dr Kay Guccione) and a copy will be given to the mentor we match you with. You will receive a copy of their mentor details form.

#### 1. Training Feedback

WHAT WAS YOUR EXPERIENCE OF THE MENTORING TRAINING? 1 = Very poor // 2 = Poor // 3 = Neither poor nor good // 4 = Good // 5 =	Very g	good	ł		
(i) Workshop content (relevancy)	1	2	3	4	5
(ii) Workshop content (level and pace of learning)	1	2	3	4	5
(iii) Workshop leader (style)	1	2	3	4	5
(iv) Workshop leader (knowledge)	1	2	3	4	5
(v) Discussion with other workshop participants	1	2	3	4	5
(vi) Venue/Organisation	1	2	3	4	5

WHAT DID YOU GAIN FROM THE SESSION? 1 = Very poor // 2 = Poor // 3 = Neither poor nor good  // 4 = Good // 5 = Very good				
1	2	3	4	5
1	2	3	4	5
1	2	3	4	5
1	2	3	4	5
1	2	3	4	5
1	2	3	4	5
	1 1 1 1 1	1 2 1 2 1 2 1 2 1 2 1 2 1 2	1     2     3       1     2     3       1     2     3       1     2     3       1     2     3       1     2     3       1     2     3       1     2     3	= Very good 1 2 3 4 1 2 3 4

### 2. Personal Details

Forename:	Surname:
email:	Telephone:
Contract Start Date:	Contract End Date:
Years post-PhD:	Are you an Allied Health Professional?
(if applicable)	Area:
Department	Section (ScHARR):

## 3. Career Path / Experience

What do you enjoy most about your current role in the University?

What do consider to be the challenges/issues/barriers you are currently facing in your current role/career path?

How do you see mentoring helping you with these challenges?

At the end of the mentoring relationship, what broad topic(s) would you like to have achieved with your mentor?		
Career progression General support and guidance Achieving work-life balance Knowing what I want next in my career Increased self confidence Increased self reflection To have set goals for my professional development		
To have set goals for my personal development □ Other (please describe) □		
Please describe in your own words your objectives for the mentoring programme?		
What are your long-term career goals?		
Please describe your ideal mentor (e.g. skills, attributes, career path, experience, contacts, personality)		
Male Female No preference		
What are your hobbies and interests?		
Please let us know any other information about yourself or your expectations of the mentoring programme that you feel will be useful when matching you with a mentor.		
The minimum requirement for your mentoring meetings is 3 (~1.5-2h) sessions in a 6 month period. Can you commit to this time? Yes □ No □		

# **4.** Are you interested in applying for a Research Fellowship in the future? I'd like general advice on applying for a fellowship in the future $\Box$

I have a specific fellowship in mind that I'd like to apply for  $\Box$ :

What is the name/funder of the Fellowship award: What is the deadline for the application:

#### Expectations – please initial each: 5.

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I understand that the programme is mentee-driven and it is my responsibility to	
make contact with, and respond to my mentor in a timely way.	
I understand that I will be a mentee with <b>one mentor</b> assigned to me. The	
relationship is 1:1, and is <b>confidential</b> .	
I understand that providing <b>prompt feedback</b> to Kay Guccione at the end of the	
mentoring programme is an essential part of my responsibility.	
If I feel <b>uncomfortable or overwhelmed</b> by any situation, I will contact Kay	
Guccione for assistance.	
If for any reason I wish to withdraw from participating I will contact Kay Guccione	
to discuss my reasons. Where I cannot, she will inform my mentor.	
I understand that if a mentor is not the right match for me, I can <b>re-apply for</b>	
another mentor in the next round of the programme.	

## 6. Confidentiality:

I confirm that the details contained within this form are correct and give my permission for this information to be processed as specified above.

## Signature: \_\_\_\_\_

Date: \_\_\_\_\_

# Please contact Kay Guccione if you have any questions about completing this form.